

Spiritual Directors International Interfaith Pilgrimage to Israel and Palestine **27 October – 5 November 2010**

Terms and Conditions

Making any payments (cash, credit card, or otherwise) towards the pilgrimage constitutes your unconditional acceptance of all the terms and conditions stated in this document. Spiritual Directors International (henceforth referred to as SDI) has contracted with Lyad Qumri Pilgrimages to provide travel arrangements and local program content for this pilgrimage.

Documents. All travel requires a valid passport. Passports must be valid for six months before and beyond the pilgrimage dates.

Individual Cancellation Fees and Refunds. Notice of cancellation must be signed, dated, and received in writing via postal mail, e-mail, or fax. SDI will then refund your payment for services not received by you, minus applicable cancellation fees, according to the following schedule:

- 1) Before July 31 the cancellation fee is USD\$500;
- 2) From August 1 to September 15, 2010, the cancellation fee is USD\$1,000 plus any non-refundable amounts paid to and/or penalties assessed by airlines, hotels, or other suppliers of travel services (up to the total cost of the pilgrimage);
- 3) no refunds after September 15, 2010.

Travel Insurance is required for all participants. Travel Insurance needs to cover trip cancellation or delay, medical coverage and emergency transportation, baggage delay or loss, travel accidents, etc. Policies are reasonably priced and should be purchased around the time you book your flight. You can compare plans, companies and rates at www.insuremytrip.com. (One SDI member recommends Travel Insured International).

Pilgrimage Operation & Cancellation. While no changes are anticipated, Spiritual Directors International, Lyad Qumri Pilgrimages, and the Interfaith Amigos expressly reserve the right to cancel all or any part of the pilgrimage or to make any changes to the itinerary, for any reason and whenever deemed necessary for the comfort, convenience, or safety of pilgrimage participants. In the event of alterations to the itinerary, the price shall be adjusted accordingly and any refunds will be issued within four weeks of such alteration. Similarly, any additional monies due SDI shall become payable within four weeks of such alteration. If a pilgrimage is cancelled in its entirety, full refunds shall be issued within four weeks of such cancellation. This will constitute, in full, SDI and Lyad Qumri Pilgrimages obligation to pilgrimage registrants and SDI and Lyad Qumri Pilgrimages bear no further responsibility beyond the full refund. SDI and Lyad Qumri Pilgrimages shall not be held liable and hereby expressly disclaim liability for any loss, expense, damage or inconvenience caused as a result of any pilgrimage cancellation or changes made to the itinerary. Furthermore, SDI and Lyad Qumri Pilgrimages cannot assume responsibility for any additional costs or fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through SDI and Lyad Qumri Pilgrimages.

Cancellation Beyond SDI and Lyad Qumri Pilgrimages' Control. SDI and Lyad Qumri Pilgrimages expressly disclaim any responsibility for refunds of any payments for losses or expenses incurred due to cancellation or alteration of the pilgrimage when such action is beyond SDI's and Lyad Qumri Pilgrimages' control including, but not limited to: cancellations due to travel advisories or warnings issued by the United States State Department or any other relevant authority, acts of war, terrorism, acts of God, natural disasters or any other circumstance beyond control. In such case, SDI and Lyad Qumri Pilgrimages will assist the pilgrimage participant in requesting refunds for all services prepaid but not rendered, less a non-refundable USD\$500 per person administrative fee. SDI and Lyad Qumri Pilgrimages shall not be held responsible for any non-recoverable amounts disbursed to carriers or other service providers on behalf of any pilgrimage participant.

Health. Most foreign countries do not conform to the USA Disabilities Act standard. We regret that we cannot provide individual assistance to a pilgrimage participant for walking, dining, getting on and off motor coaches, and other transportation vehicles, and other personal needs. Travelers who need such

assistance must be accompanied by a qualified companion at all times and at their own expense. While SDI and Lyad Qumri Pilgrimages cannot accept responsibility for providing access to all facilities included in a pilgrimage, SDI and Lyad Qumri Pilgrimages will make every effort to assist in providing mobility aides to the extent feasible and with applicable costs borne by the participant. SDI and Lyad Qumri Pilgrimages assume no responsibility for the participant's inability to fully participate in the pilgrimage, nor can SDI and Lyad Qumri Pilgrimages provide any refund for non-participation in any part of the pilgrimage.

Baggage is at risk at all times. We strongly suggest that you bring only one piece of checked luggage and one carry-on. You are responsible for carrying your luggage or hiring a porter to transport luggage at your expense. Porter service is not always available.

Accommodation and Meals are based on double/twin accommodations with private bathroom. If no roommate is available for you or your roommate cancels prior to departure, a roommate will be assigned to you, if possible. Otherwise, a single supplement is applicable.

Pilgrimage Sites. All entrance fees, per itinerary, are included.

Pricing. All prices are based on exchange rates and fares applicable at the time of quotation and based on minimum number of paying pilgrims and are therefore subject to change if fares change, if group does not reach minimum, or if exchange rates fluctuate. Extra fees up to USD\$200 may apply until notification by SDI up to the beginning date of the pilgrimage on October 27, 2010.

Not Included in Pilgrimage Cost: International travel, passports and visas, meals not mentioned, beverages with meals, extras beyond standard menu, excess baggage, telephone calls, fuel surcharges, laundry.

Participant Responsibility. The following forms must be completed (may be submitted electronically) and submitted with registration.

- Terms and Conditions – Release of Liability
- Travel Detail Form with Passport Information
- Medical Information and Authorization of Emergency Care

Liability Disclaimer. SDI and Lyad Qumri Pilgrimages hereby expressly disclaim any liability for any personal injury, property damage, loss of baggage, accident, delay or irregularity, any claim for special or consequential damages, or any other loss which may be occasioned by the acts and/or omissions, whether negligent, intentional, wrongful or otherwise, of any air carrier, hotel/motel or other lodging provider, railroad operator, bus operator, public transportation, sea carrier, local sightseeing company, pilgrimage operator, pilgrimage leader or spiritual director, any employees thereof, or any other entity or individual not under the direct supervision and control of SDI and Lyad Qumri Pilgrimages when engaged in conveying the passenger or in carrying out the arrangements of the pilgrimage, or otherwise in connection therewith. SDI and Lyad Qumri Pilgrimages likewise expressly disclaim any responsibility for losses or expenses incurred, or inconvenience caused, due to delay or changes in schedules, defaults, over-booking of hotels or airlines, sickness, weather, strikes, quarantines, acts of terrorism, constructions, war, force majeure, or other such events which are beyond SDI's and Lyad Qumri Pilgrimage's control. SDI and Lyad Qumri Pilgrimages likewise hereby expressly disclaim any liability for statements, actions, or inactions of any intermediary agents such as group administrators, spiritual directors or pilgrimage leaders, travel agents or any other intermediary involved with the selling, promotion or operation of its pilgrimages or tour operations. Group administrators, spiritual leaders, and pilgrimage leaders likewise hereby expressly disclaim any liability for the acts and/or omissions of any of the above entities and/or individuals not directly under their supervision or control. In all instances, SDI's and Lyad Qumri Pilgrimages liability shall be limited to the amounts paid by you for participation in the pilgrimage, and subject to the provisions and cancellation fees as set forth in these 'Terms and Conditions.' In the event that the pilgrimage leader and/or spiritual director named in a brochure or itinerary does not travel with the group, and a substitute is not named to replace such person(s), then SDI and Lyad Qumri Pilgrimages reserve the right to make substitutions of its choosing for such person(s) in the operation of the pilgrimage. SDI and Lyad Qumri Pilgrimages are not responsible for any errors, omissions or misquotes

contained in promotional material and other accompanying documentation. Other documentation may be changed at any time without notice and at SDI and Lyad Qumri Pilgrimages sole discretion. It is the responsibility of each pilgrim to follow all written and oral rules of safety presented by either an SDI representative or an Lyad Qumri Pilgrimages representative. If a pilgrim must leave the pilgrimage and the situation requires that a guide leave the trip in order to accompany the pilgrim, then SDI and Lyad Qumri Pilgrimages will be immediately reimbursed for the expense of the guide's travel.

Policy. SDI and Lyad Qumri Pilgrimages do not discriminate on the basis of race, religion, creed, color, national origin, ancestry, physical or mental disability, medical condition, marital status, sex, age, sexual orientation in the provision of its pilgrimage and pilgrimage services.

Photography. The photos shown in promotional materials are intended only as representations of the areas visited by certain pilgrimages and unless such sites are specifically mentioned in the itinerary, no implication is made that these sites will be visited or seen on this pilgrimage. SDI reserves the right to take photographs during the operation of any pilgrimage and to use such photographs for promotional and educational purposes. Any participant who prefers that their image not be used is asked to notify SDI in writing prior to departure.

Legal Note. The statements herein constitute a binding contract between pilgrimage participant and SDI together with Lyad Qumri Pilgrimages.

Agreed and Accepted by:

Signature: _____ Date: _____

Full name printed: _____